Independent Advisory Council

Easy Read meeting bulletin

9–10 September 2026

Independent Advisory Council to the ndis

How to use this bulletin



We are the Independent Advisory Council (IAC).

We give advice about ways to make the National Disability Insurance Scheme (NDIS) better.



We wrote some words in **bold**.

We explain what these words mean.

There is also a list of these words on page 21.



We wrote this **bulletin**.

A bulletin is an important news item we share with the community.

It explains what we did in our meeting.



You can ask someone you trust for support to:

- read this bulletin
- find more information.



This is an Easy Read summary of another bulletin.

It only includes the most important ideas.



You can find the other bulletin on our website.

www.ndis-iac.com.au/meetings

What is in this bulletin?

What happened at the meeting? 5

What issues did the community share? 6

Update from the Australian Government 15

Update on the IAC's advice 16

Update on laws about the NDIS 17

Updates on changing NDIS plans 18

Our next meeting 19

More information 20

Word list 21

What happened at the meeting?



We held the meeting on

9 and 10 September 2026.

At the meeting, IAC Members talked about:



- the work the IAC is doing



- what they have heard in their communities



- some updates about the National Disability Insurance Agency's (NDIA) work.

What issues did the community share?



IAC Members connected with the community to find out about issues that affect them.



This includes issues that affect **participants**.

Participants are people with disability who take part in the NDIS.



IAC Members shared reports about these issues with people from the NDIA.



People from the NDIA also shared their response to some of these issues.

NDIS plans



IAC Members said they are happy with the NDIA's work on Easy Read **NDIS plans**.



An NDIS plan has information about:

- a participant and their goals
- what supports a participant needs
- what supports the NDIS will pay for.



IAC Members talked about the NDIA's work on **supported decision making**.



Supported decision making is when someone supports a participant to make decisions about their life.



They talked about how the NDIA will use supported decision making when it creates NDIS plans.

First Nations Connect



IAC Members talked about First Nations Connect.



First Nations Connect is a new phone line for First Nations participants and their **nominees**.



A nominee is someone a participant chooses to:

- make decisions for them
- do things they cannot do on their own.



IAC Members said the First Nations Reference Group is happy with the new phone line.

Changes to laws about the NDIS



IAC Members talked about the new changes to laws about the NDIS.



This included how people ask for a **plan reassessment**.



A plan reassessment is when the NDIA checks if the supports in an NDIS plan still work well for a participant.



IAC Members also talked about changes to **funding** for support to:

- build skills
- take part in the community.



Funding is money from an NDIS plan that pays for the supports a participant needs.

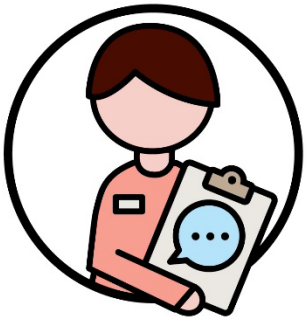
Working with the NDIA



IAC Members talked about how participants will work with the NDIA in the future.



The NDIA said they are always looking for ways to work with participants.



IAC Members met the new person who manages the way the NDIA communicates with:

- participants
- the community.



They talked to IAC Members about the way the NDIA plans to share information.

Older parents supporting their children with disability



IAC Members talked about older parents and their children with disability.



IAC Members said parents are worried about getting too old to support their children.



IAC Members said it can also be hard for these participants to get funding for this support.



IAC Members said they are worried about **supported independent living (SIL)**.



SIL is when people with disability live in their own home but get support to do daily tasks.

For example, cooking and cleaning.



Participants have told IAC Members they feel like they:

- have to use SIL
- do not get a choice.

Changes to funding



Some participants are getting less funding in their NDIS plans.



IAC Members said the NDIA should follow more steps when this happens.



For example, the NDIA should make sure they check a lot of things before funding changes.

This is to make sure the change is needed.



The NDIA said they understand these worries.

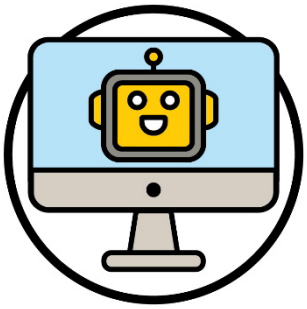


The NDIA will keep checking these changes.

Using AI to make decisions

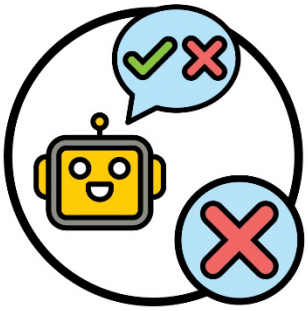


IAC Members asked the NDIA about how they will use **artificial intelligence (AI)**.



AI is technology that can:

- solve problems
- help people make decisions.



The NDIA told IAC Members they do not plan to use AI to make decisions about the NDIS.

Update from the Australian Government



The Australian Government gave IAC Members an update on the **New Framework Planning**.



The New Framework Planning is a new way to make NDIS plans.

The government told IAC Members about:



- the new rules for making NDIS plans



- how they will ask for people's thoughts on the New Framework Planning.

Update on the IAC's advice



IAC Members talked about their advice on support in an **emergency**.



An emergency is a dangerous situation when people need help straight away to stay safe.

For example, bushfires and floods.

IAC Members also talked about their advice on:



- paying family members as supports



- the **justice system**.

The justice system makes sure everyone is treated fairly and follows the law.



The justice system includes:

- prisons
- courts
- police.

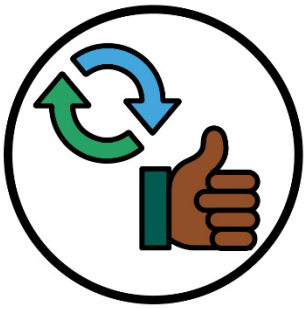
Update on laws about the NDIS



The NDIA gave IAC Members an update on changes to the laws about the NDIS.



The Australian Government created the **NDIS Amendment Bill 2026**.



The NDIS Amendment Bill 2026 suggests how laws about the NDIS can:

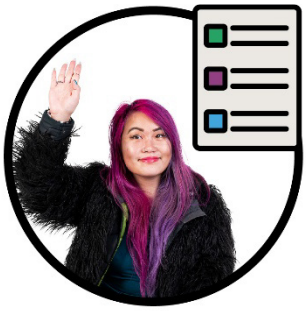
- change
- be better.

Updates on changing NDIS plans

The NDIA talked to IAC Members about:



- what happens when a participant's life changes



- how participants can ask to change their NDIS plan.

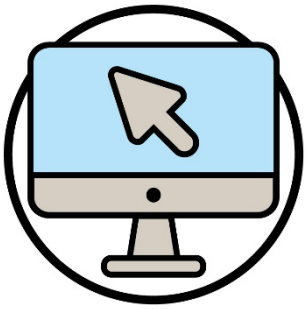


They also talked about funding for support to take part in the community.

Our next meeting



Our next meeting is on **4 November 2026.**



You can find out more about our meetings and bulletins on our website.

www.ndis-iac.com.au/meetings

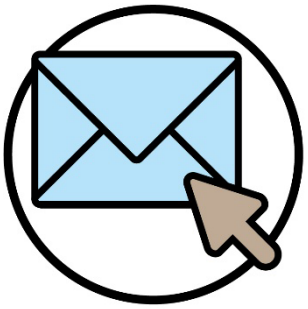
More information

For more information about this bulletin, please contact us.



You can visit our website.

www.ndis-iac.com.au



You can send us an email.

advisorycouncil@ndis.gov.au



You can learn more about the NDIS on their website.

www.ndis.gov.au

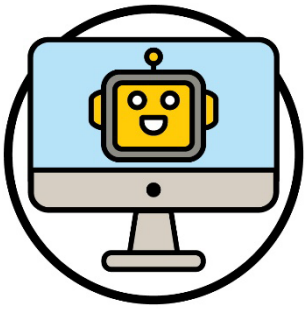


You can call the NDIS.

1800 800 110

Word list

This list explains what the **bold** words in this bulletin mean.



Artificial Intelligence (AI)

AI is technology that can:

- solve problems
- help people make decisions.



Bulletin

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Emergency

An emergency is a dangerous situation when people need help straight away to stay safe.

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Funding

Funding is money from an NDIS plan that pays for the supports a participant needs.

Justice system



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The justice system includes:

- prisons
- courts
- police.

NDIS Amendment Bill 2026



The NDIS Amendment Bill 2026 suggests how laws about the NDIS can:

- change
- be better.

NDIS plan



An NDIS plan has information about:

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Nominee

A nominee is someone a participant chooses to:

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Participants

Participants are people with disability who take part in the NDIS.



Plan reassessment

A plan reassessment is when the NDIA checks if the supports in an NDIS plan still work well for a participant.



Supported decision making

Supported decision making is when someone supports a participant to make decisions about their life.



Supported independent living (SIL)

SIL is when people with disability live in their own home but get support to do daily tasks.

For example, cooking and cleaning.

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Independent Advisory Council to the ndis



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